

Terms and conditions

GDPR & marketing

We hold customers details securely for the purposes of contacting the customer in relation to business.

On occasion we do send appropriate marketing and information out if you would like to receive this let us know. Opting out can be done at anytime.

Deliveries and collections

The price includes local standard delivery, within 15 miles. Deliveries at the 15.1 mile mark will be charged at £38.70 + VAT, within additional miles charged at £1.70 per mile.

We will endeavour to fulfill orders next working day where orders are placed before 15.30pm stock permitting, we can normally say morning or afternoon as a rule. Any failed delivery will be chargeable.

Warranty

If a machine becomes faulty it will be subject to the manufacturer's warranty.

The Customer may be required to have the Item serviced from time to time in order to comply with the conditions of the warranty.

Transportation is not covered under warranty.

Warranty begins from the date of purchase by the first purchaser.

Domestic means personal residential household use by a retail customer, professional means all other uses, including use for commercial, income producing, or rental. Once a product has experienced commercial it shall be considered commercial thereafter.

If proof of the initial purchase date is not available then date of manufacture will be used.

The customer takes responsibility for the cost of repair and or inspection if it is not covered under warranty.

For full details, check with the manufacturer.

Sales

New machinery comes put together, checked with fuel and oil and the price includes local standard delivery, within 15 miles. Information and descriptions are made accurately and are correct to our knowledge.

Refunds, returns and cancelations

Communication by the Customer concerning cancellation, refund or return of the Item should be effected in writing to the Company's address by recorded delivery or by email

Refunds of unused items will be made within 30 days of the date of return of the Item or evidence of return of goods whichever is the sooner

Refunds will be made within 14 days of the date of return of the Item If the Item is found to be faulty upon delivery (or within 14 days thereof) the Customer should contact the Company to arrange a replacement of the Item and collection of the item free of charge. This assumes that the Item has not been used.

Payment terms

Payment is in full on placement of order. Late Payment of Commercial Debts (Interest) Act 1998 legislation will be enforced on overdue amounts.